

Dear **Agility** Healthcard Employer

We are pleased to inform you that the available balance on your employees' **Agility** Healthcard, as at **Thursday the 30<sup>th</sup> November 2023**, can be transferred into employees' bank accounts by **Wednesday 20<sup>th</sup> December 2023**.

A **minimum balance of R200** will be retained in the **Agility** Healthcard to ensure that the account remains active.

Employees can obtain their account balances by means of the following methods:

- Get in touch with our call centre on **011 796 6464**, or
- Log in to their card profile on **www.getmybalance.co.za** by entering their 16-digit card number (on the front of the Healthcard) to view the balance online.

Should you wish to make the withdrawal option available to your employees, kindly authorise the withdrawal by completing the form provided below. The Employer Authorisation form must be submitted by **Wednesday, 22 November 2023**.

Should employees be authorised to withdraw their funds, they will be required to complete the **Individual Withdrawal form** as well, and submit along with the required documentation.

Completed forms must be submitted via e-mail to **withdrawal@healthcard.co.za**, by no later than **Wednesday, 22 November 2023**.

## **EMPLOYER AUTHORISATION FORM FOR AGILITY HEALTHCARD WITHDRAWALS**

**Employer Group Name**

**Withdrawal authorised**

**Company representative**

**Capacity**

**Signature**

Where employees do not make use of this opportunity to withdraw their funds, account balances will subsequently roll over to 2024.

Yours in health & wellness,

The **Agility** Healthcard Team