



Insurance Administrators

**More Care. Less Risk.**

# Integrated Solutions



## WhatsApp Line Launch



We are excited to announce the **launch of Agility's dedicated WhatsApp Business line**, now live across the **Agility Healthcare, Agility Gap & CoPay, and Agility StaffCare** product ranges.

This new communication channel is part of our ongoing commitment to improve accessibility and make support faster and more convenient for our members, employer groups, and broker partners.



## getting started

Simply send "Hi" to **087 250 3029** to start chatting with us.

**Prefer a quicker route?** Just scan the QR code to be instantly connected via WhatsApp.



## Key Features

### Real-time Support

Chat with our teams from 08:00 to 16:30 on weekdays. Automated support is provided after-hours

### Document Sharing

Send and receive documents, forms & enquiries with ease

### Smart Replies

View product information through our automated response options

### Instant Access

Get access to a range of FAQ's, product details and information at the tip of your fingers

## TO GET STARTED:

Text "Hi" to **087 250 3029**

Or access WhatsApp with the below QR code:

Open your phone's camera

Point it at the code

Instantly access quality service



Whether you're checking a benefit or requesting assistance, our WhatsApp line is here to support you.

For any additional enquiries, get in touch at **011 796 6464** or via email at [info@agilitygroup.co.za](mailto:info@agilitygroup.co.za).

Sincerely,

**The Agility Team**

[www.agilitygroup.co.za](http://www.agilitygroup.co.za)